Time	Commenter	Comment
9:49 AM	from Alyssa Portwood to everyone:	Yep, Marilia! Don posted it on the event page as well.
9:50 AM	from Don Pearson to everyone:	I am also "Silent Don" so I can use another computer with a larger screen to do a Brady Bunch view of everyone!!
9:50 AM	from Debi Orr-Roderick to everyone:	I have the chat window
9:50 AM	from Edith to everyone:	I have the chat open
9:51 AM	from Ellen Franks to everyone:	Good morning everyone!
9:51 AM	from Alyssa Portwood to everyone:	I am gonna go see if anyone is sending panic messages, brb.
9:51 AM	from Hanna Schmillen to everyone:	Hi there!
9:52 AM	from Edith to everyone:	Hi Hanna!
9:52 AM	from Hanna Schmillen to everyone:	Hello Edith!
9:52 AM	from Mary Miles to everyone:	Good morning everyone! It's good to be here with you!
9:53 AM	from marilia antunez to everyone:	Hello everyone!
9:53 AM	from Alyssa Portwood to everyone:	Y'all are an awesome group, thanks for taking this journey with us!
9:53 AM	from Frances Laube to everyone:	Hello!
9:53 AM	from Jolene Miller to everyone:	Good morning, all! I have to escape soon for a meeting with my dean, but I will be back ASAP!
9:54 AM	from Alyssa Portwood to everyone:	ok going to mute everyone and let Elizabeth take over soon...
9:54 AM	from Alyssa Portwood to everyone:	OK sound is off.
9:56 AM	from Debi Orr-Roderick to everyone:	Heather Holmes says "hello".
9:57 AM	from Hanna Schmillen to everyone:	Yes!
9:57 AM	from Edith to everyone:	Yes!
9:57 AM	from marilia antunez to everyone:	yes
9:57 AM	from Megan Nunemaker to everyone:	yep
9:57 AM	from Frances Laube to everyone:	yes
9:57 AM	from Judy Griggs to everyone:	iNo
9:57 AM	from Judy Griggs to everyone:	I cannot see ppt
9:58 AM	from Silent Don to everyone:	I can see the powerpoint!
9:59 AM	from Judy Griggs to everyone:	Are you putting this up or should I open ppt on my desktop
9:59 AM	from Silent Don to everyone:	If anyone needs a partner and can do FaceTime, you can join Charlotte Sievert and me at 614-306-7657
9:59 AM	from Judy Griggs to everyone:	nope :(
10:00 AM	from Edith to everyone:	Can Judy follow along if you send her the PPT?
10:00 AM	from Judy Griggs to everyone:	I have it on my desktop
10:01 AM	from Hanna Schmillen to everyone:	At the very top of the WebEX, if you hover, there will be a small, white circle that looks like a book
10:01 AM	from Hanna Schmillen to everyone:	you want side-by-side view
10:02 AM	from Silent Don to everyone:	Judy, you might want to try leaving and re-entering the meeting.
10:02 AM	from Liz Lyman to everyone:	Hi all! Can everyone take a moment to make sure their audio is muted (the microphone should be red)? We're still getting a few people's movements and background noises (microwave, dishes, talking) coming through.
10:03 AM	from Silent Don to everyone:	Alyssa or Elizabeth, can you mute all now?
10:03 AM	from Alyssa Portwood to everyone:	I muted on entry to all but we may get more...
10:03 AM	from Alyssa Portwood to everyone:	p
10:03 AM	from Silent Don to everyone:	I think we are ready.
10:03 AM	from Alyssa Portwood to everyone:	yep
10:04 AM	from Silent Don to everyone:	If anyone has questions, you can chat directly to me, or txt at 614-306-7657
10:04 AM	from Alyssa Portwood to everyone:	me as well - text 330-697-4000
10:06 AM	from Silent Don to everyone:	That is gerat Hanna, either way is good
10:06 AM	from Silent Don to everyone:	gerat = great
10:07 AM	from JEFF GLUFF to everyone:	Jeff Gluff
10:07 AM	from Silent Don to everyone:	Don Pearson, Manager, The James Cancer Hospital Patient and Family Resource Center at Ohio State
10:07 AM	from JEFF GLUFF to everyone:	Cincinnnati VAMC-Medical Librarian, recently moved here from Tampa
10:07 AM	from Mary Miles to everyone:	Mary Miles. Hillcrest Hospital, Cleveland Clinic Health System. Solo librarian.
10:07 AM	from Megan Nunemaker to everyone:	Megan Nunemaker, Medical Librarian @ ECRI, hot to select potential projects.
10:07 AM	from Judy Griggs to everyone:	Hi. I'm Judy Griggs from the Family Resource Center at Akron Children's Hospital.
10:07 AM	from JEFF GLUFF to everyone:	Solo Librarian
10:07 AM	from Ginny Boehme to everyone:	Ginny Boehme, science librarian (ref & insruction), Miami University
10:07 AM	from Alyssa Portwood to everyone:	Alyssa Portwood, manager of the Mary Hower Medical Library at Akron Children's Hospital, and I'd like to improve my interviewing skills.
10:07 AM	from Frances Laube to everyone:	Fran Laube, OhioHealth, Columbus Ohio Riverside Library
10:07 AM	from Hanna Schmillen to everyone:	Hanna Schmillen - Acting Co-Department Head of Liaison Services	Subject Librarian for Health Sciences Ohio University
10:07 AM	from marilia antunez to everyone:	Marilia Antunez, health sciences librarian at the University of Akron, hope to improve in developing survey questions.

Time	Commenter	Comment
10:07 AM	from Ellen Franks to everyone:	Ellen, Akron Children's, Medical Librarian, more about qualitative
10:07 AM	from Liz Lyman to everyone:	Liz Lyman, Reference LIbrarian, Nationwide Children's Library, How to prepare gain some insight from our users on how ot proceed with a future library renovation
10:08 AM	from Lyndsey Shaeffer to everyone:	Lyndsey Shaeffer- OhioHealth Grant Hospital Medical Library
10:08 AM	from Anna Biszaha to everyone:	Anna Biszaha, Research & Education Librarian, OSU Health Sciences Library, I am hoping to learn more about surveying, interviewing, and/or focus groups.
10:08 AM	from Silent Don to everyone:	How to solicit question about the space and services.
10:08 AM	from Edith to everyone:	Edith, UC Health Sciences Library, Instruction, Systematic Reviews, Reference, etc. Would like to know more about focus groups.
10:08 AM	from Debi Orr-Roderick to everyone:	Debi Orr-Roderick, Librarian @ OU-Heritage College of Osteopathic Medicine, Athens. I teach Qual. Methods to TCC med students, would like to get different information that I may be able to incorpate into my lecture.
10:08 AM	from Mary Pat Harnegie to everyone:	Mary Pat Harnegie, Cleveland Clinic/South Pointe Hospital. Interested to see how you handle teaching interviewing in a short time.
10:08 AM	from Hanna Schmillen to everyone:	I second Anna and Silent DOn
10:08 AM	from Irene Szentkiralyi to everyone:	Irene Szentkiralyi, Fairview Hospital learn about qualitative research
10:08 AM	from Kevin Messner to everyone:	Kevin Messner, Miami Univ dept head for collections, reference, and instruction -- how to analyze interview data
10:08 AM	from Loren Hackett to everyone:	I'm Loren Hackett, ILL/reference librarian at Cleveland Clinic main campus. Looking for any ideas about getting information on what people think of our space/services.
10:08 AM	from Heidi Beke-Harrigan to everyone:	Heidi Beke-Harrigan, Librarian at OhioNET. Preparing for UX research on digital repositories.
10:08 AM	from Ximena to everyone:	Ximena Chrisagis, Chemistry & Nursing [liaison] Librarian, Wright State University; how broad or narrow can interview questions be and still be effective?
10:09 AM	from Joanna to everyone:	Joanna Anderson, Wright State Univ and Boonshoft School of Medicine, Medical and Human Services Librarian. How to code qualitative data.
10:09 AM	from Debi Orr-Roderick to everyone:	not an expert.
10:09 AM	from Stevo Roksandic to everyone:	Is it possible to see people faces with introduction?
10:10 AM	from Alyssa Portwood to everyone:	I fear my skills as host might unleash chaos :)
10:10 AM	from Charlotte Sievert to everyone:	We have a similar situation to Nationwide, except we are going to move to a new location altogether.
10:10 AM	from Alyssa Portwood to everyone:	yep. will unleash it later :)
10:21 AM	from Judy Griggs to everyone:	Increase awareness of library services to clinicians
10:21 AM	from Hanna Schmillen to everyone:	Librarians working on Systematic Reviews from multiple disciplines.
10:21 AM	from Lyndsey Shaeffer to everyone:	satisfaction with lit search results
10:21 AM	from Liz Lyman to everyone:	Library Renovation potentially taking place late this summer.
10:21 AM	from Joanna to everyone:	research habits of our faculty.
10:21 AM	from Silent Don to everyone:	Redesign of lounge area of Patient and Family Resource area and placement of furniture, displays, charging station, computers, literature racks, etc.
10:21 AM	from marilia antunez to everyone:	interest in participating in an undergraduate conference
10:21 AM	from Alyssa Portwood to everyone:	Kind of considering how to evaluate/streamline my lit search results and/or user satisfaction with them.
10:22 AM	from Edith to everyone:	What do first year students wish that they had known the first semester or first year about library services and resources.
10:22 AM	from Kevin Messner to everyone:	first year college students attitudes and familiarity with ebooks
10:22 AM	from Frances Laube to everyone:	feedback on lit searches
10:22 AM	from Stevo Roksandic to everyone:	We have introduced new Library Pedagogy on how to provide Library education to clients.
10:22 AM	from Ximena to everyone:	I've been wanting to do a needs assessment.
10:22 AM	from Loren Hackett to everyone:	Evaluation of our virtual services - what works and what doesn't.
10:22 AM	from Anna Biszaha to everyone:	LibGuide experiences/needs
10:22 AM	from Mary Pat Harnegie to everyone:	We recently implemented a library chat feature in our library and we'd like to do a transcripts evaluation. We can then find problem areas and recommend certain canned dialogs to staff for use.
10:22 AM	from Heidi Beke-Harrigan to everyone:	Digital repository needs and ux
10:22 AM	from Mary Miles to everyone:	RNs information finding practices/behaviors, whether research or while pursuing advanced degrees.
10:22 AM	from Charlotte Sievert to everyone:	I'm Charlotte Sievert, Summa Health, Akron. I am the one who is going to be moving library to new location
10:22 AM	from Debi Orr-Roderick to everyone:	Mine isn't library related. Is that ok?
10:23 AM	from Ellen Franks to everyone:	Are people pleased with what we have to offer with our resources and our services.
10:23 AM	from Debi Orr-Roderick to everyone:	I would like to find out if there is a correlation between the (lack) of public transportation and food insecurity in Appalachia (specifically Athens County)
10:24 AM	from Stevo Roksandic to everyone:	Nice Ellen! Cant wait that we work together... quite similar projects
10:24 AM	from Debi Orr-Roderick to everyone:	I"m working on this with a group of OMM students and faculty
10:30 AM	from Kevin Messner to everyone:	still having coffe this morning...

Time	Commenter	Comment
10:30 AM	from Judy Griggs to everyone:	oh yeah...
10:31 AM	from Alyssa Portwood to everyone:	Coffee yes oh yes. And a berry muffin.
10:31 AM	from Ellen Franks to everyone:	Had my really strong tea.
10:38 AM	from Liz Lyman to everyone:	I'm good so far-- thanks!
10:38 AM	from Silent Don to everyone:	By 3 questions do you mean only asking 3 questions or questions on three topics?
10:39 AM	from Silent Don to everyone:	Thanks
10:41 AM	from Charlotte Sievert to everyone:	Can you recall or describe what a one week project would look like?
10:43 AM	from Silent Don to everyone:	Russians have a proverb, "The first pancake comes out a lump!"
10:43 AM	from Alyssa Portwood to everyone:	my motto for incentives : bribery works!
10:47 AM	from Charlotte Sievert to everyone:	Thanks!
10:54 AM	from Alyssa Portwood to everyone:	That's a really cool method!
10:54 AM	from Ellen Franks to everyone:	Nice!
10:56 AM	from Liz Lyman to everyone:	Hi everyone, please just take another moment to make sure audio is muted (including phone call-ins). We're getting some background sounds again :)
10:57 AM	from Silent Don to everyone:	Do you know of any automated tools that make the collection easiier?
10:58 AM	from Debi Orr-Roderick to everyone:	Qualtrics
11:02 AM	from Alyssa Portwood to everyone:	sending to Frances...
11:06 AM	from Alyssa Portwood to everyone:	Handouts at : http://ohsla.info/events
11:07 AM	from Alyssa Portwood to everyone:	reconvene at 11.15 :)
11:07 AM	from Silent Don to everyone:	I don't know if this is a good way to lead in about a space question, "What do you like about this space?"
11:07 AM	from Silent Don to everyone:	Stepping away for a couple minutes
11:08 AM	from Silent Don to everyone:	(Coffee refill!)
11:08 AM	from Elizabeth Bolander to everyone:	Don, that's good? You could also ask "What are your impressions of this space?"
11:08 AM	from Elizabeth Bolander to everyone:	I've muted myself as well but will be hanging out in the chat if anyone wants to post anything publicly or privately for feedback
11:09 AM	from Stevo Roksandic to everyone:	The information that you learned today will be useful in your education, research, and/or clinical practice.
11:09 AM	from Alyssa Portwood to everyone:	I want to ask something like "did the information that I provided change or influence clinical care" but that could be yes or no....
11:10 AM	from Irene Szentkiralyi to everyone:	What library services or resources are most important to you?
11:10 AM	from Mary Pat Harnegie to everyone:	What categories do our chat questions fall within?
11:10 AM	from Elizabeth Bolander to everyone:	Alyssa, could you say something like "How did you utilize the information I provided?" and then ask a follow-up question if needed
11:11 AM	from Hanna Schmillen to everyone:	Topic: Librarians doing SRs in a variety of disciplines. I envision this as a mixed methods study. There would be a survey with questions like: do you perform SRs (or systematic-like reviews) with researchers, faculty students? Institution. Discipline in which you support SR work. Likert- do you feel like you are a valued member of the research team? Are you noted as a co-author?
11:11 AM	from Megan Nunemaker to everyone:	Internal process improvement - what would you like others in the team to know about your workflow?
11:12 AM	from Elizabeth Bolander to everyone:	These are great questions!
11:13 AM	from Elizabeth Bolander to everyone:	Hanna, the "provide an example" questions can be really helpful as a start for a follow-up set of probing questions too. like, what about it in particular made it a "success"
11:13 AM	from Frances Laube to everyone:	Was the level of information provided appropriate for your audience?
11:14 AM	from Edith to everyone:	How would you like to receive information about library services and resources?
11:15 AM	from Debi Orr-Roderick to everyone:	If public transportation isn't readily available to you in your area of the county, how are you able to travel to the grocery/farmer's market? Do you rely on others (neighbor, family, etc) for transportation? Do you need to adhere to their schedule or can you set your time to suit your needs?
11:15 AM	from Anna Biszaha to everyone:	What has been your experience using the library's guides?
11:15 AM	from Liz Lyman to everyone:	What, if anything, do you value or utilize the most about the physical library space? What, if anything, would you like us to change or provide in the new library space that we currently don't provide?
11:15 AM	from Charlotte Sievert to everyone:	Not sure if you can ask a question that bifurcates like this:
11:15 AM	from Ginny Boehme to everyone:	interested in online learning/teaching attitudes. student-focused questions: 1.) In a traditional on-campus environment, what is your preferred learning style? (i.e., how do you prefer your instructors to communicate the material?)
11:15 AM	from Charlotte Sievert to everyone:	1.)¶Do you come to use the library space?
11:15 AM	from Jolene Miller to everyone:	Tell me about the last time you approached your librarian for help? What made the situation successful?
11:16 AM	from marilia antunez to everyone:	General question: I haven't "pinned down" the research question--I am all over. There are multiple types of stakeholders that I'd like to survey (i.e., faculty, undegrads and conference vendors). I have questions for them but need more information from some than others. Do you recommend surveying/interviewing them in phases. I am still working on the main points, so open to suggestions.

Time	Commenter	Comment
11:16 AM	from Heidi Beke-Harrigan to everyone:	Tell me about the last time you added an item to your digital repository. What made the process easy/difficult?
11:16 AM	from Mary Pat Harnegie to everyone:	Elizabeth, I think the project I am talking about is a mixed methods process and it is not involving individuals, but categorizing what areas individuals' inquiries were about. I am not really developing an interview, but evaluating the results of prior "interviews" and finding common denominators.
11:17 AM	from Joanna to everyone:	Do you have a certain system to collecting your premin research for your project? How do you keep your research organized? Where do you go for your premin research/resources? Do you check for predatory journals? Where/how to do you find if publishers are predatory?
11:18 AM	from marilia antunez to everyone:	Thank you!
11:19 AM	from Alyssa Portwood to everyone:	Y'all are awesome :) Just being our official cheerleader!
11:21 AM	from Silent Don to everyone:	Do you have to get a release from people if you are going to record them?
11:22 AM	from Mary Pat Harnegie to everyone:	How long to you figure for coding a respondee's recording of reactions?
11:23 AM	from Debi Orr-Roderick to everyone:	Most likely you'll need to get IRB approval for any survey. Elizabeth touched on this earlier.
11:25 AM	from Alyssa Portwood to everyone:	Feel like I have been called out (no poker face available!)
11:25 AM	from Silent Don to everyone:	Wearing a mask will probably help!
11:26 AM	from Mary Pat Harnegie to everyone:	yes
11:26 AM	from Ellen Franks to everyone:	Oh Alyssa. Me too! I don't think a mask would ever help me. It would need to cover my entire face!
11:29 AM	from Alyssa Portwood to everyone:	I for one really miss my museum visits!!!
11:29 AM	from Jolene Miller to everyone:	The post-it notes is a great idea
11:29 AM	from Jolene Miller to everyone:	*are
11:29 AM	from Debi Orr-Roderick to everyone:	I agree, Jolene
11:31 AM	from Charlotte Sievert to everyone:	How do you know when to use interview versus focus group?
11:33 AM	from Debi Orr-Roderick to everyone:	I was going to say what Elizabeth just mentioned.
11:33 AM	from Charlotte Sievert to everyone:	Ok. That makes sense. And I can see there might be situations where you might want to do both?
11:33 AM	from Alyssa Portwood to everyone:	I've never done a focus group, think I might like it!
11:35 AM	from Silent Don to everyone:	If anyone doesn't have a partner, you can FaceTime with Charlotte and Me - 614-306-7657
11:36 AM	from Silent Don to everyone:	yes
11:36 AM	from Alyssa Portwood to everyone:	Yup
11:36 AM	from Alyssa Portwood to everyone:	I'll still be in the window, but some may need to leave...
11:36 AM	from Liz Lyman to everyone:	what time do you want us to come back?
11:36 AM	from Debi Orr-Roderick to everyone:	when do we reconvene?
11:37 AM	from Debi Orr-Roderick to everyone:	ok
11:37 AM	from Alyssa Portwood to everyone:	11.50 it is.
11:37 AM	from Silent Don to everyone:	I will try to take a group picture at Noon! Screen grab of the Brady Bunch view!
11:37 AM	from Alyssa Portwood to everyone:	thumbs up!
11:37 AM	from Alyssa Portwood to everyone:	not panicking :)
11:49 AM	from Silent Don to everyone:	Remember to share your takeaways in the Google Doc at https://docs.google.com/document/d/1GFFqfBdDFB9Rr_xIEppbnsVo_Ov4TozSl0GQk-ngbTc/edit?usp=sharing
11:51 AM	from Ginny Boehme to everyone:	I don't have editing access
11:52 AM	from Liz Lyman to everyone:	It says I need to request editing access
11:52 AM	from Lyndsey Shaeffer to everyone:	pretending to be a patron is always entertaining
11:52 AM	from Edith to everyone:	Really enjoyed discussing questions and the other questions that then came up.
11:52 AM	from Alyssa Portwood to everyone:	Judy and I had a great session!
11:52 AM	from Stevo Roksandic to everyone:	Ellen and me talked using Zoom. Smoot video conversation eye-to-eye!
11:52 AM	from Charlotte Sievert to everyone:	Just felt like we didn't have enuf time.
11:52 AM	from Joanna to everyone:	Same with us!
11:53 AM	from Charlotte Sievert to everyone:	Loved the exercise though
11:53 AM	from Liz Lyman to everyone:	Ours went really well-- we were able to ask the questions and finished right on time!
11:53 AM	from Stevo Roksandic to everyone:	Let's use Zoom in feature!
11:54 AM	from Alyssa Portwood to everyone:	FYI the same webex link will get everyone back in after lunch, we'll leave the chat up in case anyone wants to talk.
11:54 AM	from Silent Don to everyone:	Remember to type in your takeaways . . . even during lunch - Elizabeth can review during the next hour.
11:54 AM	from Silent Don to everyone:	Can everyone turn on their webcams?
11:54 AM	from Stevo Roksandic to everyone:	are we all still muted?
11:55 AM	from Kevin Messner to everyone:	actually on a computer without a camera ATM -- sorry!
11:55 AM	from Liz Lyman to everyone:	Yep we can hear you Stevo!
11:55 AM	from Silent Don to everyone:	You don't have to . . . but I will give a cople more seconds then I'm doing a screen capture

Time	Commenter	Comment
11:55 AM	from Edith to everyone:	I am unable to edit the Google doc. Have requested access.
11:55 AM	from Silent Don to everyone:	I'll take a few so I don't get anyone blinking . . .
11:55 AM	from Alyssa Portwood to everyone:	Unpinned the camera here...
11:56 AM	from Silent Don to everyone:	Ok, here we go . . .
11:56 AM	from Mary Pat Harnegie to everyone:	Loren and I found during our interview process about how the focus of the question changed and actually broadened. We also decided we needed to change our questions.
11:57 AM	from Silent Don to everyone:	Thanks got a good one
11:58 AM	from Stevo Roksandic to everyone:	Enjoy your lunch!
11:58 AM	from Alyssa Portwood to everyone:	I will be back in at 12:45 to test for anyone who needs help, reconvene at 1.
11:58 AM	from Silent Don to everyone:	Thanks, Elizabeth!!
11:58 AM	from Liz Lyman to everyone:	Thanks! Have a good lunch everyone! :)
11:58 AM	from Alyssa Portwood to everyone:	Thanks all!
11:58 AM	from Edith to everyone:	Thank you!
11:58 AM	from Alyssa Portwood to everyone:	All muted. you can turn off video as needed.
11:59 AM	from Ellen Franks to everyone:	Let's eat!!!
12:02 PM	from Silent Don to everyone:	Hopefully everyone can edit the Takeaways doc now?
12:06 PM	from Charlotte Sievert to everyone:	I can't. Is there something I need to to beyond putting my cursor in the cell beside my name and trying to type? Because I am unable to do that. Am I missing some step or procedure?
12:06 PM	from Silent Don to everyone:	Takeaways URL: https://docs.google.com/document/d/1GFFqfBdDFB9Rr_xIEppbnsVo_Ov4TozSl0GQk-nqbTc/edit?usp=sharing
12:06 PM	from Silent Don to everyone:	I opened up everything, try now.
12:11 PM	from Silent Don to everyone:	I have saved the morning chat session as a text file. Does anyone object to sharing it with the group? I can redact anything you request. (Will be removing phone numbers, for example.)
12:34 PM	from Elizabeth Bolander to everyone:	Fine with me!
12:39 PM	from Elizabeth Bolander to everyone:	Thanks to everyone who has posted takeaways so far! Please continue to add them. I'd also love a few volunteers to talk verbally about their experience.
12:45 PM	from Elizabeth Bolander to everyone:	Did everyone have a nice lunch?
12:46 PM	from Alyssa Portwood to everyone:	'twas excellent :)
12:46 PM	from Ellen Franks to everyone:	Mine was good.
12:47 PM	from Silent Don to everyone:	Leftovers with my daughter who is in Virtual Nursing School at Mount Carmel!
12:47 PM	from Ellen Franks to everyone:	Nice!
12:48 PM	from Silent Don to everyone:	Elizabeth, while we wait, what is Cleveland Museum of Art doing to make its collection available during this time? Could you tell us a little more about what makes Cleveland Museum of Art special?
12:49 PM	from Silent Don to everyone:	I can hear you now
12:49 PM	from Alyssa Portwood to everyone:	Got you unmuted :)
12:49 PM	from Elizabeth Bolander to everyone:	clevelandart.org
12:51 PM	from Silent Don to everyone:	What is your biggest draw, i.e. what is your most famous work of art?
12:53 PM	from Joanna to everyone:	The medieval collection is wonderful!
12:53 PM	from Alyssa Portwood to everyone:	The armor gallery is huge :)
12:53 PM	from Lyndsey Shaeffer to everyone:	they have a great print/engraving collection too!
12:53 PM	from Charlotte Sievert to everyone:	What was the protest about?
12:53 PM	from Charlotte Sievert to everyone:	Ahh yes
12:54 PM	from Alyssa Portwood to everyone:	Think folks may need to re-launch their videos...
12:54 PM	from Silent Don to everyone:	It is sad that the Kent State University 50 anniversary of the shootings had to be cancelled.
12:54 PM	from Silent Don to everyone:	Does anyone know if they will reschedule?
12:54 PM	from Ellen Franks to everyone:	I'm here. My face is right in the middle of the screen.
12:54 PM	from Charlotte Sievert to everyone:	I have tried but I think maybe it's not working?
12:54 PM	from Jolene Miller to everyone:	Elizabeth, how is it for you teaching online?
12:55 PM	from Debi Orr-Roderick to everyone:	Don, last I heard it was going to be a virtual commemoration. I don't know about rescheduling.
12:55 PM	from Jolene Miller to everyone:	Yes, that is a really hard part of online teaching!
12:56 PM	from Debi Orr-Roderick to everyone:	Oh, Groucho says hello.
12:56 PM	from Silent Don to everyone:	Has anyone been in a class where you can unmute 20+ people and have anything productive happen?
12:56 PM	from Debi Orr-Roderick to everyone:	He's been my office assistant.
12:56 PM	from Ellen Franks to everyone:	Awe. Groucho! Hi!
12:56 PM	from Alyssa Portwood to everyone:	Suggestion on video hover on the window and see if you get a video icon...
12:57 PM	from Ellen Franks to everyone:	I have the video up and going but my face is right over the powerpoint.
12:57 PM	from Ellen Franks to everyone:	I cannot move it.
12:57 PM	from Silent Don to everyone:	Hi Groucho! (He is a Debi's cute little corgi!)

Time	Commenter	Comment
12:57 PM	from Alyssa Portwood to everyone:	Sometimes it works to un-mute, mostly been difficult in my opinion...
12:58 PM	from Silent Don to everyone:	Charlotte had a project which immediatley brought up a branching question. Like "Have you ever used the library?"
12:58 PM	from Silent Don to everyone:	Which means she had to have two sets of questions.
12:58 PM	from Silent Don to everyone:	OK, I'll try
12:58 PM	from Alyssa Portwood to everyone:	Ellen you should be able to drag the video window...
12:59 PM	from Alyssa Portwood to everyone:	yep
12:59 PM	from Ellen Franks to everyone:	Yes.
12:59 PM	from Ellen Franks to everyone:	I am unable to deag the window.
12:59 PM	from Liz Lyman to everyone:	Yes
12:59 PM	from Ellen Franks to everyone:	drag*
12:59 PM	from Charlotte Sievert to everyone:	Alyssa, I have the video icon. It gives me a preview, and asks me permission, but then nothing, as far as I can tell.... I am satisfied to remain icognito though.
1:01 PM	from Charlotte Sievert to everyone:	Thanks, Elixabeth
1:01 PM	from Charlotte Sievert to everyone:	Yes
1:03 PM	from Charlotte Sievert to everyone:	Is it ok to give your interviewee examples to get their ideas flowing or is that too leading?
1:03 PM	from Charlotte Sievert to everyone:	Yeah something like that
1:04 PM	from Silent Don to everyone:	I asked Charlotte the same thing. Like if they don't use the library, then they don't know what they are missing out on. You might have to prompt them with "Would you use a phone charger?"
1:05 PM	from Charlotte Sievert to everyone:	Yes!
1:28 PM	from Silent Don to everyone:	What was the coding tool you mentioned besides Excel?
1:28 PM	from Elizabeth Bolander to everyone:	Atlas.ti
1:28 PM	from Silent Don to everyone:	https://atlasti.com/
1:30 PM	from Charlotte Sievert to everyone:	Ouch!
1:31 PM	from Heidi Beke-Harrigan to everyone:	That would be soo difficult!
1:37 PM	from Stevo Roksandic to everyone:	Which kind of incentives for participants best working for you? Any recommendations or tips?
1:37 PM	from Silent Don to everyone:	Would you talk a little more about n? that is how do you know you have gotten enough input or interviewed enough people to have meaningful results?
1:39 PM	from Liz Lyman to everyone:	I agree with Edith about the situation- Covid 19 has definitely disrupted our ability to gather this information; any questions we would ask users about our physical space doesn't really apply since our physical users aren't in the library right now.
1:40 PM	from Jolene Miller to everyone:	My med students appreciate a meal other than pizza! ;D They like Lebanese food a lot.
1:40 PM	from Charlotte Sievert to everyone:	When you talk about offering incentive, is that something to give to every participant, or is that more like the get a chance to win it
1:42 PM	from Don Pearson to everyone:	Does giving incentives affect the response? Like if you feed them they like your library better???
1:42 PM	from Don Pearson to everyone:	Here's your pizza. How much do you like our library now?
1:43 PM	from Edith to everyone:	We found that when we fed the students they were more positive in their responses and less likely to be critical...
1:45 PM	from Marilia Antunez to everyone:	Thoughts on how to improve the description of the analysis of trends using our own color coding system, etc. (as opposed to using a standardized tool.method), to sound more credible to stakeholders/administration/reviewers in final report?
1:45 PM	from Silent Don to everyone:	Is this one from Qualtrics what you are talking about: https://www.qualtrics.com/blog/calculating-sample-size/
1:45 PM	from Elizabeth Bolander to everyone:	Yep, Don, that's one!
1:48 PM	from Marilia Antunez to everyone:	Thank you!
1:50 PM	from Alyssa Portwood to everyone:	In surveys, a fun issue is getting outright hysterical criticism (like "the library is too cold.") Uhm we work in a hospital, that's NOT something we can change!
1:50 PM	from Mary Pat Harnegie to everyone:	Can you suggest any works that are good examples of various types of coding?
1:50 PM	from Don Pearson to everyone:	I'm sure grading preschooler behavior is hard to classify!
1:52 PM	from Judy Griggs to everyone:	I have used qualtrics and the results automatically populate into a form. Efficient.
1:52 PM	from Silent Don to everyone:	Hello Sam Watson!
1:53 PM	from Stevo Roksandic to everyone:	Qualtrics is deffinitly best!
1:53 PM	from Alyssa Portwood to everyone:	I have learned a ton!
1:54 PM	from Joanna to everyone:	Thank you! Everyone stay safe.
1:54 PM	from Jolene Miller to everyone:	Thank you!
1:54 PM	from Alyssa Portwood to everyone:	Thanks, Elizabeth!
1:54 PM	from Edith to everyone:	Thank you very much - this was great!
1:54 PM	from Charlotte Sievert to everyone:	You have made qualitative methods seem less scary, more user-friendly. Thanks, Elizabeth
1:54 PM	from Silent Don to everyone:	Thank you so, so much! I learned a lot, and you conducted the class so nicely!
1:54 PM	from Ximena to everyone:	Thank you!
1:54 PM	from Judy Griggs to everyone:	It's beautiful! Thank you so much, Elizabeth!
1:54 PM	from Jeff Gluff to everyone:	Thank you!!

OHSLA Spring 2020 Meeting – Beyond the Survey – Chat Messages
April 17, 2020

Time	Commenter	Comment
1:54 PM	from Stevo Roksandic to everyone:	Thank you very much. Stay well and be safe!
1:54 PM	from Heidi Beke-Harrigan to everyone:	Thank you Elizabeth. Great session.
1:54 PM	from Ellen Franks to everyone:	Thanks ever so much for everything!
1:54 PM	from Mary Miles to everyone:	Elizabeth, thank you SO much. THis was terrific!
1:54 PM	from Debi Orr-Roderick to everyone:	Thank you.
1:54 PM	from Liz Lyman to everyone:	Thank you!! Very helpful and easy to follow along.
1:54 PM	from Anna Biszaha to everyone:	Thank you!!
1:54 PM	from Ginny Boehme to everyone:	thank you!
1:54 PM	from Silent Don to everyone:	I will send you the final copies of the Takeaways and End Survey
1:54 PM	from Irene Szentkiralyi to everyone:	Thank you!
1:55 PM	from Lyndsey Shaeffer to everyone:	thank you!
1:55 PM	from Mary Pat Harnegie to everyone:	Thank you for a very easy to understand presentation.
1:55 PM	from Silent Don to everyone:	Alyssa, would you check with Sam to see if he's ready?
1:55 PM	from Alyssa Portwood to everyone:	Will hand you off here!
1:55 PM	from Silent Don to everyone:	I can hear you Sam!
1:55 PM	from Marilia Antunez to everyone:	Thank you, Elizabeth!