



**2019 Fall Meeting – October 18, 2019**  
**Akron Children’s Hospital, Considine Professional Building**  
**215 W. Bowery Street, Level 1, Classroom 1 Akron, Ohio 44308**

9:00 a.m.	Breakfast and Registration	Totally Cooked Events & Catering
9:30 a.m.	Welcome and Introductions Networking Time	Alyssa Portwood, Mary Hower Medical Library Manager
10:00 a.m.	Introduction to Emotional Labor	Miriam Matteson, Associate Professor, KSU School of Information <i>Many different forms of work contain a requirement, often unspoken, for employees to “put on a happy face,” and careers with high customer-service interactions like nursing, librarianship, food service, and retail (just to name a few) often take a toll on employees’ physical and emotional health. This need is an invisible but powerful dimension of work-life for many of us working in libraries and other information service centers. In this session, we’ll discuss the science behind these emotional requirements and offer suggestions, for both individuals and organizations, to lessen the negative impacts these tasks can bring and increase your engagement with the work you love.</i>
11:30 a.m.	Break/Tour of Akron Children’s	Alyssa Portwood, Mary Hower Medical Library Manager
12:00 p.m.	Lunch	Totally Cooked Events & Catering
12:30 p.m.	OHSLA Business Meeting	Alyssa Portwood, OHSLA President
1:30 p.m.	Networking Time	
2:00 p.m.	MLA Webinar	Getting Started with Statistics for Librarians <i>As librarians interact with more research through efforts with evidence-based practice and systematic reviews, they have a growing need for understanding statistics. This confidence-building course will help you be more comfortable with statistical concepts for reading research findings and interpreting data.</i>
3:30 p.m.	Discussion and Question Session	Don Pearson
3:45 p.m.	Wrap up and Evaluations	Don Pearson
4:00 p.m.	Meeting Adjourned	Alyssa Portwood