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http://www.ohslanet.org**

OHSLA VOICE

MESSAGE FROM THE PRESIDENT

Michelle Kraft, Librarian, South Pointe Hospital, Warrensville Heights

Save the date! The fall OHSLA program is Friday, October 19, 2007 at South Pointe Hospital, in Warrensville Heights, a suburb just south of Cleveland. Holly Burt, Outreach and Exhibits Coordinator, National Network of Libraries of Medicine (NN/LM), Greater Midwest Region will be teaching the interactive, "Patient Safety Resource Seminar: Librarians on the Front Lines." Learn and focus on ways medical librarians can be more involved in patient safety within their institutions and organizations. This is an opportunity to learn more about the issues surrounding patient safety such as institutional patient safety practices and identifying patient safety resources for professionals, administrators, and families. Patient safety is a priority and challenge among health care institutions, so I recommend attending this program to learn how you can help your institution work towards providing safer health care.

The Midwest Chapter's Annual Meeting will be at the Hyatt on Capitol Square in Columbus, October 3-6, 2009 and OHSLA will be the co-sponsoring organization. This is a wonderful opportunity for all Ohio health science librarians to participate. All of the committee chairs for the annual meeting have been finalized. Please consider volunteering for a committee, as the event draws nearer the chairs will need the help of OHSLA members to make the meeting a success. Watch the OHSLA listserv for more information and details.

On July 20, 2007 we welcomed some new people to the executive committee. Marlene Porter became our new president elect and program chair. Marlene has gotten an early start. In addition to planning this fall's program she has begun planning the spring program on health literacy in Columbus. We welcomed Susi Miller as our new treasurer. Thank you to Stacy Gall, our former treasurer, for all of her hard work. Shirley Lewis is our new RAC representative attending the RAC meeting in September. Thank you Wendy Hess, our former RAC representative, for your time and energy representing us.

Returning executive committee members include past president Ximena Chrisagis, secretary Carol Powell, webmaster Susan Wehmeyer, and communications chair / newsletter editor Marilyn Roe. To learn more about our officers and committees please visit our web site at http://www.ohslanet.org

There are lots of exciting opportunities this year and I look forward to them. See you Friday, October 19.

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OHSLA Spring Meeting Summary

Submitted by Michelle Kraft

The spring meeting took place April 20, 2007 at the Medical Heritage Center/ Prior Health Sciences Library in Columbus. Dale Prince, Technology Coordinator for the NN/LM Southeastern Atlantic Region taught "Geeks Bearing Gifts: New Technology Trends."

It was a hands-on opportunity for members to learn more about blogs, wikis, RSS, social bookmarking, and other technology tools.

Thirty five members attended and filled out surveys. Many stated they liked the hands on approach to learning the technologies. A few others felt the class was a little too rushed and would have liked to have more time to cover more information in depth. Overall the program was rated "very good" with an average of four on a five-point scale.

Unfortunately, there were very few comments or suggestions for future OHSLA events. Of the recommendations for future programs, the two most popular were patient safety and patient health information. The OHSLA committee has decided to look at other ways to solicit member programming opinions other than at the biannual meetings.

Grand Opening: Family Resource Center

Linda DeMuro, Director of Library Services, Columbus Children's Hospital

In March, Columbus Children's opened its Family Resource Center, which is located on the first floor, off the main lobby. The Center is designed to be a place of respite for families. It includes a living room space, kitchen area, laundry, showers and exercise facilities, a breast feeding room, and patient education classrooms. The FRC also features a computer/library area where families may access health care information and obtain an array of free pamphlets on a variety of child care topics. The CHI Library Staff were instrumental in contributing to the development of this service, and help staff the FRC Library on a part-time basis.

On September 24, **Columbus Children's Hospital** will officially change its name to **Nationwide Children's Hospital.**   This is in recognition for Nationwide's generous $50 million donation - the biggest gift in Central Ohio and one of the largest ever to a children's hospital. In conjunction with this, Children's will also get a new logo and new e-mail addresses for staff:

firstname.lastname@nationwidechildrens.org

Hospital Volunteers in the Medical Library

Susi Miller, Director, DJ Vincent Medical Library, Riverside Methodist Hospital

Do you find yourself frustrated with a mile-long "to-do" list and not enough staff hours to complete many of the tasks on your list? If so, you are not alone. Many hospital libraries have been hit with budget cuts and FTE cuts in recent years. At the same time, more has been asked of us as we enter the era of evidence-based-practice, electronic resources, support of nursing research for the ANCC's Magnet Nursing Recognition Program®, and more.

While nothing can replace a fully qualified and experienced medical librarian, I highly recommend the utilization of hospital volunteers in the medical library. Most hospitals have a volunteer program in place; all it takes to get started may be a phone call to your volunteer services department asking for help.
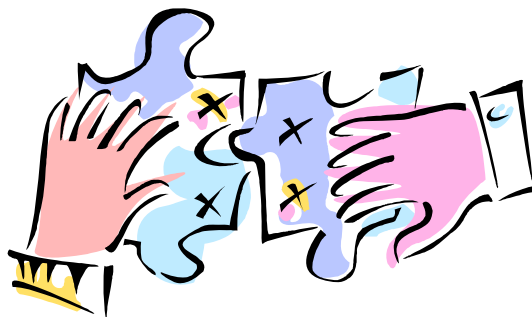
I do suggest carefully screening volunteer candidates; sit down with them for an informal interview. Tell them specifically what you are looking for in a volunteer: lifting and shelving books, covering the main desk and phones, copying articles, clerical work, etc…Don't be afraid to speak up if you don't think a candidate will be a good fit. You'll save yourself from frustration and training time if you recognize that early on.

You may even choose to recruit outside of your hospital volunteer department. Use those networking contacts! Perhaps there are retired librarians or teachers in your area who would be willing to put their skills to use in a volunteer setting. They may still be required to go through general hospital volunteer orientation, but it's worth it to obtain good volunteers.

My library is fortunate to have four amazing volunteers: a retired accountant, a chemist, and two retired public library managers. They each bring a unique skill set to the library. My chemist loves order and is great with shelving and shelf-reading; my accountant enters our statistics into Excel. I've had some great management discussions with my retired library managers, and they are also able to cover a wide variety of library tasks.

Don't shy away from the use of hospital volunteers as a partial-solution to staffing woes. When carefully selected, they can provide much needed help, freeing up librarians for collection development, research and library outreach.

News and Links from the GMR

Submitted by Holly Ann Burt

Outreach and Exhibits Coordinator, NN/LM GMR

Full Text and PubMed : The newest brochure in the NLM PubMed series is available online at
http://nnlm.gov/training/resources/fulltexttri.pdf

For a complete list of brochures to hand out and share, visit
http://nnlm.gov/gmr/training/handouts.html

Keep up with the latest information in the GMR by visiting the GMR blog, "The Cornflower", at
http://nnlm.gov/gmr/blog/

Other ways to keep in touch with your National Network of Libraries of Medicine contacts may be found at
http://nnlm.gov/gmr/about/lists.html

Hospital Libraries Use Athens to Access Online Resources

Michelle Kraft, Librarian, South Pointe Hospital, Warrensville Heights

Most academic medical libraries have the ability to authenticate their patrons using IP ranges or proxy servers. However, many hospitals are unable to use IP verification or establish proxy servers. The only way for these librarians and their patrons to access online resources is through usernames and passwords. Each resource has its own username and password that is distributed to patrons by the librarian. Depending on the number of resources, the list could be long and cumbersome which is often frustrating and confusing for the patron.

Athens Access Management System is a service of Eduserv Technologies Limited and was developed in 1994. It is has been in use by the United Kingdom higher education community since 1996, the United Kingdom National Health Services since 2000, and started to emerge within the United States in 2006. Librarians using Athens do not have to worry about the problem of shared IP ranges or multiple usernames and passwords. Once a library subscribes to Athens it is given an Athens ID number which the librarian then gives to the online database and journal providers. Librarians create an authorized patron database within Athens. This database can be populated either through a data dump of the library catalog's patron records or uploaded online manually. Each patron within the database is given their own unique username and password which is used to log into the library's online databases. Patrons no longer have to remember multiple usernames and passwords to access multiple online library resources. For example: A doctor wishes to view an article in JAMA online. He goes to JAMA online clicks on Athens login and enters his username and password. JAMA contacts Athens and verifies whether the doctor is authorized to see the full text. The doctor is verified and he sees the full text of the article. That username and password is unique to that doctor and he can use it to get into any of the hospital library's online resources.

Currently, South Pointe Hospital uses Athens to enable patrons to access library resources from outside of the hospital. We contacted all of vendors and provided them with our Athens ID number. They contacted Athens and we were emailed when that vendor was added to our list of approved resources. We chose to register users online manually. Users contact the librarian (in person or email) and are given an information sheet to fill out. The librarian adds the information from the sheet into the patron database. It is easy and requires only a few minutes. Athens offers single sign on, meaning users only need to sign on once per session to use multiple library resources. At South Pointe patrons primarily use Athens to access full text journals and to access the literature databases. Some users login to Athens then go to the library's PubMed LinkOut link and conduct literature searches. Since they are already signed into Athens the full text articles are displayed when the user clicks on the icon near the abstract. Our hospital library is able to use IP validation to activate resources for on campus use. Should our situation change and we are unable to use IP validation, Athens will allow our users to access our online resources from within the hospital campus as well.

Most medical library resources and publishers are compatible with Athens. The full list of compatible vendors can be found at

http://auth.athensams.net/orglist.php. Contacting the major database vendors to activate Athens access is relatively simple. Activating Athens online access to journal publishers is also simple but can be time consuming depending on the number of online subscriptions. The majority of maintenance the librarians will face is the patron database, registering new authorized users and deleting old unauthorized users. However, that too requires a minimal amount of time.

The cost of Athens is based on the number of total unique users. For more information on that and using Athens go to http://www.athensams.net/. For a list of hospitals using Athens go to

http://auth.athensams.net/orglist.php.

A Conversation with Jackie Harris

Jackie Harris is the new medical librarian at Robinson Memorial Hospital in Ravenna. She took the time to respond to an email interview.

OHSLA Voice: When did you start working at Robinson?

J.H.: July 16, 2007.

OHSLA Voice: Do you have a staff?

J.H.: I am a solo, but I have a wonderful, 80+ volunteer, and am recruiting more. I am hoping to do more outreach as time goes on so I will need a bit of help with the clerical chores and "minding the store."

OHSLA Voice: Where did you work previously?

J.H.: Previously, I was a reference librarian at the Atlanta-Fulton Public Library downtown branch, a branch assistant at the Cobb County (GA) Public Library, and a reference librarian at the Medina County District Library. I also worked as a temp at Advanced Elastomer Systems in Akron; that was my first exposure to special librarianship.

OHSLA Voice: Where did you go to library school? What was your undergraduate major?

J.H.: My MLS is from the University of Maryland and my bachelor degree in business administration/marketing is from the University of Florida. I also completed the Cleveland Metropolitan Library Association's Skills Track for Managers while at Medina.

OHSLA Voice: Was librarianship a career change? If so, what did you do before?
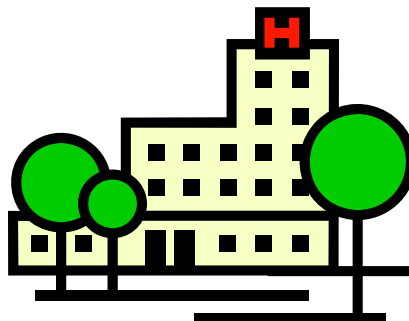
J.H.: Prior to being a librarian I was an administrative assistant and a homemaker. I briefly tried a career in sales but realized I was miserable trying to sell a product I didn't believe in—and it was unethical, as well.

OHSLA Voice: What do you like to read?

J.H.: Non-fiction. I'm a real problem solver.

OHSLA Voice: Tell us about your family.

J.H.: I have a wonderful librarian husband, (a librarian-to-be stepson, too!), two girls in college and a ten year old son. My children are awesome and they are my whole life. There are two horses, five cats, and two dogs, too. It's kind of like Green Acres at home but I don't have Zsa Zsa's wardrobe and I do have to work for a living.

<u>Committee Reports</u>

Hospital Library Advocacy Committee

The OHSLA Hospital Library Advocacy Committee has been hard at work to advocate for Ohio hospital librar-ies. The committee met with the Ohio State Medical Association's Task Force on Accreditation regarding their use of a Checklist for Surveying Library Resources, created by the Colorado Council of Medical Librarians. This list was approved by the task force and will be used to survey hospital libraries during future OSMA CME ac-creditation site visits. Advocacy committee members will be available to assist with site surveys as needed by OSMA. Projects the committee is working on include OHSLA Hospital Administrator of the Year Award, new hospital librarian orientation packet, and an advocacy brochure which will be distributed at the fall OHSLA meeting.   A suite of resources that librarians can use to communicate the value of medical libraries with their institutional leaders is available on the Medical Library Association website http://www.mlanet.org/members/advocacy/   You must be a member of MLA to use these resources. A free resource for advocacy was developed by the MLA Hospital Libraries Section: http://mla-hls.wikispaces.com/ In the left hand column, click on advocacy.

Regional Advisory Council

The Regional Advisory Council advises the National Network of Libraries of Medicine (NN/LM) about program-ming and service needs in the Greater Midwest Region. The Council met September 10-11 in Chicago. Mem-bers received a report on the year in review. There were 1023 members with Ohio having the second highest number with 193 (Illinois had 237!).

For Contract Year 1, 2006-2007, budget expenditures were personnel (42.5%), funding (16.4%), travel (5.2%), operations (10%) and indirect expenses (25.7%). For Year 2, 2007-2008, expenditures looked like they would be personnel (39.8%), funding (23.4%), travel (5.5%), operations (5.4%) and indirect expenditures (15.8%).

Funds awarded to network members totaled $322,694 with outreach libraries receiving $28,000 ($2,000 each), subcontracts $269,725 and awards of $24,969. The subcontracts went to consumer health (2 x $12,000, 1 x $40,000); health disparities (2 x $12,000, 1 x $40,000); public health (2 x $12,000, 1 x $40,000), and MedlilnePlus Go Local, 2 x $25,000. Awards were given for 7 exhibits ranging from $480-1,500, outreach express 2 x $4,900, professional development 2 x $1,000, professional instruction 1 x $1,000 and technology improvement 1 x $4,900. For MedlinePlus Go Local, Southwest Ohio was represented for the state.

There have been several changes to the GMR web site including reorganized member services pages, a new "technology awareness" page and a new resource page for Outreach Libraries.

RAC working groups were assigned for communications, consumer health, E-licensing, library advocacy and public health. Emergency preparedness was addressed as a major initiative in the current contract. Cross-regional planning is in process and opportunities for network member involvement are being considered. While still in the development stage, it is anticipated that should there be a major emergency closing down any of the RMLs, each RML would be assigned to another region in another section of the power grid to pro-vide service temporarily. A presentation on developing a disaster plan was given by Diane Westerfield of Loyola University Library.

Ohio Health Sciences Library Association
Fall Meeting
Friday, October 19, 2007
South Pointe Hospital
Auditorium – Building B
20000 Harvard Rd.
Warrensville Heights, OH 44122

Agenda:

9:30 – 10am: Registration and Continental Breakfast
10am – 12 noon: "Patient Safety Resource Seminar: Librarians on the Front Lines"
Presenter: Holly Burt, Outreach and Exhibits Coordinator for the NN/LM Greater Midwest Region

This interactive seminar focuses on ways medical librarians can become more involved in the patient safety processes and activities within their institutions and organizations. Topics include understanding the definitions and issues of patient safety; locating where patient safety practices and contact exist within an institution; identifying patient safety resources for health professionals, for administration and staff, and for patients and families; and library advocacy in the area of patient safety. These four hours of lecture, discussion and brainstorming help librarians in all fields become effective agents for improving patient safety.

12 noon – 1:15pm: Lunch and Business Meeting
1:15 – 3:15pm: "Patient Safety Resource Seminar" continued
3:15 – 3:30pm: Wrap-up and evaluation

Cost for Current Members: $40
Cost for Non-Members: $55
4.0 MLA CE Credits
Registration Deadline: Friday, October 12

Directions, Parking, and Hotel Information: http://www.ohslanet.org/events/directions.html
For more information, contact President Elect/Program Chair Marlene Porter at
marlene.porter@utoledo.edu

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Registration Form – OHSLA Fall 2007 Meeting: Patient Safety Resource Seminar

Name: _____

Library / Institution: _____

Address: _____

City: _____ **State:** _____ **Zip:** _____

Phone: _____ **Email:** _____

Make check payable to OHSLA

____ **$40—current member**

____ **$55—new or renewing**

____ **$15—lunch and business meeting only**

____ **Vegetarian**

Mail form with payment to: Susi Miller, D.J. Vincent Medical Library, Riverside Hospital, 3535 Olentangy River Road, Columbus, OH 43214. Questions about registration? Call or email Susi at (614) 566-5230 or smiller5@ohiohealth.com